



Warning: Your Telephone System Could Be Acting Like A Millstone Around Your Company's Neck And You Don't Even Know It!

Dear Business Phone User,

Does ANY Of This Sound Familiar?

- * Are you sprinting across the office to answer someone else's phone?
- * Are you so busy that extensions just ring and ring with no one ever answering them at all? Overwhelmed with your call load?
- * Do you find yourself apologising to customers for cutting them off or leaving them on hold for minutes on end? Transferring calls into a "Black Hole"?
- * Can't remember the dozens of function codes for your phone?
- * Staff changed or moved but extensions haven't?
- * Is your phone system unreliable, expensive to maintain, have bad quality audio, due for retirement or not "fit for purpose"?
- * Do you feel like you're in a daily battle against an outdated and unmanageable phone system?
- * Are you missing stuff that other companies have? Not enough incoming lines, no voice mail, digital receptionist, transfers, queues, announcements, or music on hold?

If **any** of this sounds familiar then it's **guaranteed** you're losing customers simply because they have to "deal" with your phone system before they get to deal with your company!

As a small business you already know that a telephone call is one of the most important points of contact between you and your customers.

How professionally you deal with customers on the phone can often mean the difference between a happy customer and no customer at all!

If your phone system isn't up to scratch then its going to be hard to come across as a professional operation.

Don't worry...we have the perfect solution to your phone problems.....

More ->

**Discover A Brand New
Small Business Phone System
That Delivers BIG Feature
Functionality.....**

In the past phone systems have tended to be so expensive that small companies keep them for years, even when they've been quite happy to replace other bits of kit in the office. Sound familiar?

Can You Afford To Ignore A Crucial Piece Of Equipment That Helps Keep Your Company In Business? If you've ever wished you could afford a feature rich phone system just like the big boys use then wish no more.....

We've been installing equipment made by DrayTek for many years. We've found it thoroughly reliable and cost effective. DrayTek have now released two fantastic feature rich small business phone systems (IP PBX's), the Vigor IPPBX 2820n & Vigor IPPBX 3510. What you get.....

* A complete replacement to the traditional office phone system and analogue or ISDN lines.

* Uses your existing computer network, you don't need more wiring.

* Can still use regular phone lines (analogue or ISDN2) or VoIP technology instead. VoIP can save hugely on line rental, provides vast flexibility, reduces call costs, maintenance and increases efficiency.

* IP Phones can be placed anywhere in your office, remotely at home or around the world to provide one seamless phone network for your business. Basically wherever you have an Internet connection, you can have an extension on your phone system!

* Supports up to 30 Extensions with the Vigor IPPBX 2820 and up to 100 with the Vigor IPPBX 3510.

* Up to 20 simultaneous calls.

* Supports Direct Inward Dial numbers (DID's) giving each extension it's own external phone number.



Vigor IPPBX 2820n (also includes built in Internet Router & Firewall!)



Vigor IPPBX 3510

- * Hunt / Ring Groups
- * Call Detail Records (i.e who has been dialling what numbers)
- * IVR (Interactive Voice Menus for callers, e.g. Press 1 for Sales, 2 for Support, 3 for...)
- * Voicemail for each extension
- * Voice message to email
- * Music on Hold
- * And too many other features to list...

Want to know more? There's no better way than actually making and receiving some phone calls using some of the latest handsets..

Just give us a ring now on 0800 092 5439 to arrange a demo or for more information.



MD David Lloyd



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Technical
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We've always ready to give friendly helpful and unbiased advice over the phone and at your own location. Black Sheep Business Communications are a local family run business based in central Horwich.



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